

STUDENT CONDUCT & COMMUNITY STANDARDS

INTRODUCTION

The Office of Student Conduct and Community Standards works with students in a variety of ways through the NMSU conduct process. Throughout the conduct process students are asked to read, comprehend, and interact with material sent to their NMSU email account for official communication purposes. Even after being sent material with all the information needed, some students do not attend required meetings, some show up at meetings unprepared, and some have a complete misunderstanding of the conduct process.

OBJECTIVE

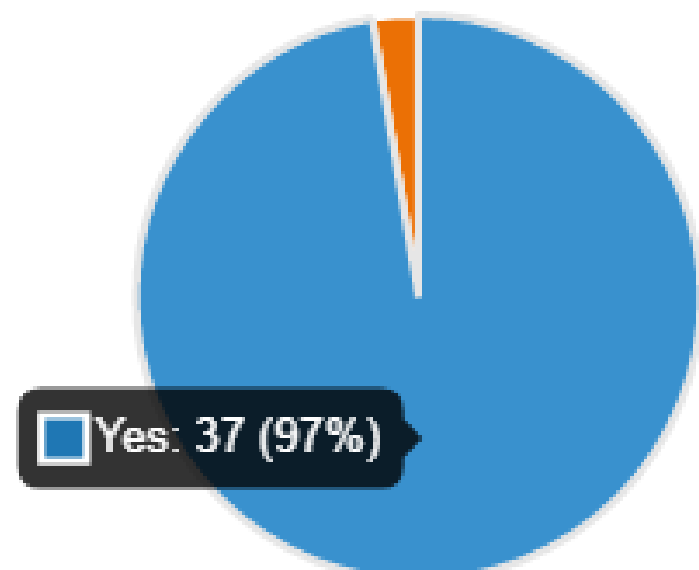
It is the purpose of this assessment plan to determine if the material sent to students is being accurately comprehended or having some sort of unintended impact on their conduct process understanding. And if not, are the conduct officers adequately conveying that information during their Ed. Conference/Hearing.

METHODOLOGY

After regularly scheduled conduct meetings (hearings and conferences) during the Spring 2023 semester, conduct officers were asked to administer a survey of questions to students involved in the conduct process. Students were asked 15 questions that were multiple choice responses or short responses.

ANALYSIS

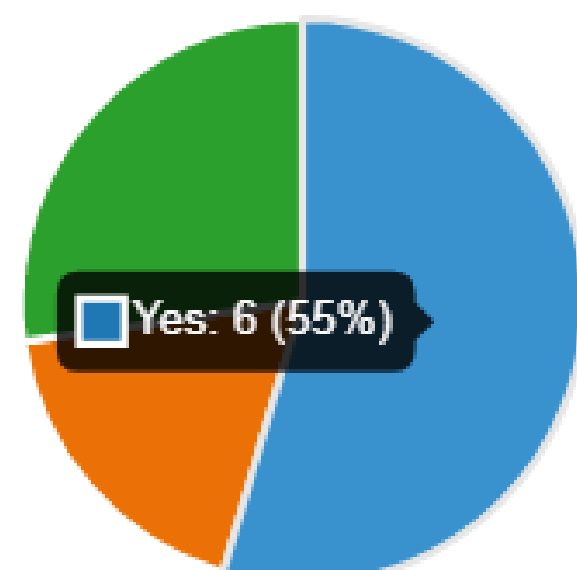
Was the information in your letter clear?



All 97%-100% yes

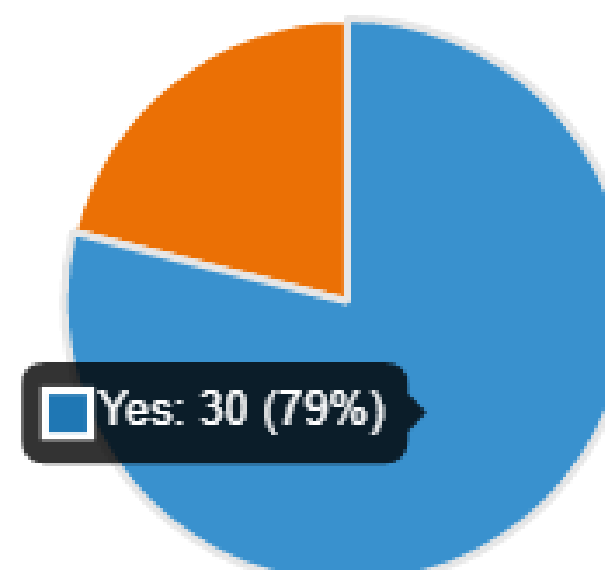
Personal information, Charges in the case, Date, time and location, Who you were meeting with, The purpose of the scheduled meeting

If you attended the educational conference, did it fully prepare you for today's conduct hearing?



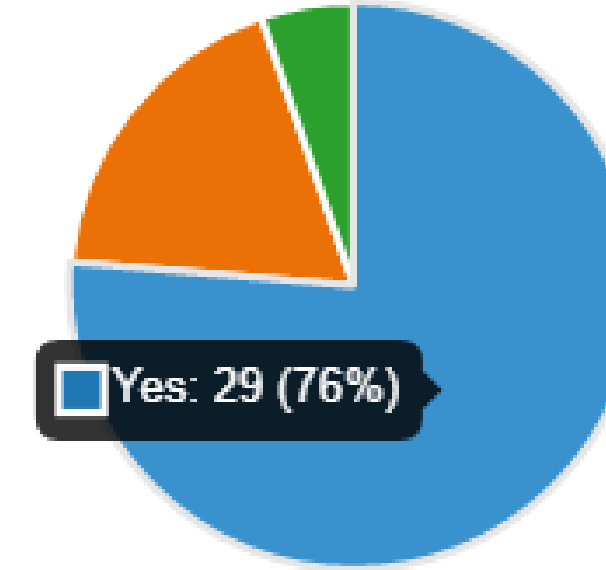
55% yes, 18% no, 27% other

Did you read the ARP as provided in your letter?



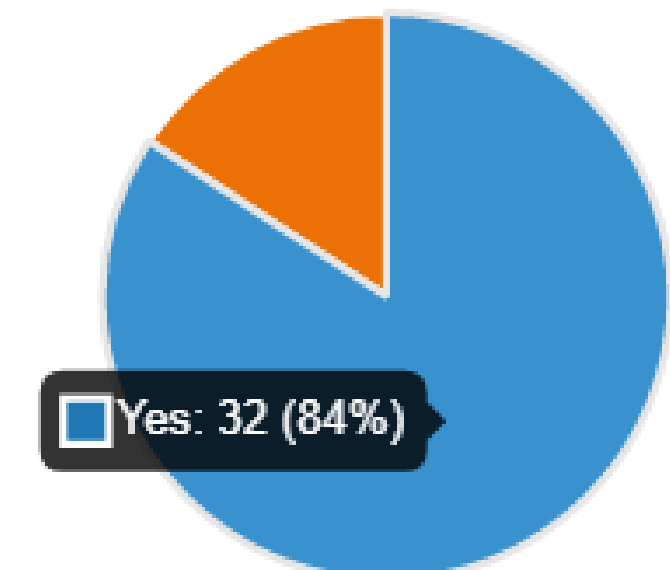
79% yes

Did you read the Student Rights and Responsibilities attached to your letter?



76% yes

Were the potential outcomes for failing to attend your meeting/hearing clear from your letter?



84% yes

NEXT STEPS

1. Review the letter templates that are being used to send information to students in the conduct process. The specific areas to review in these templates are to make it simpler for each conduct officer to fill out the letter consistently without any mistakes, and to make potential outcomes for failing to attend meetings clearer to students.

2. Train conduct officers on how to better convey charges and next steps of the conduct process to students.

3. Revise the student conduct policy and procedures to be easier for students to understand.

AUTHORS

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