

# Campus Tutoring Services

NMSU Satisfaction Rates on Tutor Content Knowledge and Qualities

## CAMPUS TUTORING SERVICES Course Pass Rates

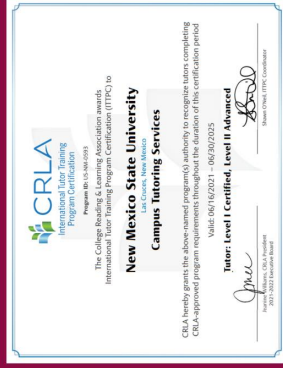
	Spring 2022	Spring 2021	Spring 2020
Fall 2021	<b>86.1%</b>	<b>89.1%</b>	<b>90.4%</b>
Summer 2022	<b>91.2%</b>	<b>92.2%</b>	<b>84.4%</b>
Summer 2021	<b>83.3%</b>	<b>92.3%</b>	<b>81.8%</b>

NMSU's Office of Institutional Analysis reports the 3 Year Trend of students tutored who passed the courses for which they sought tutoring assistance.

\*Fall 2022 and Spring 2023 data is currently with NMSU OIA for evaluation

## CRLA Certification

CTS Peer Tutors are the only College Reading and Learning Association (CRLA) certified tutors that serve the entire NMSU campus. NMSU Campus Tutoring Services holds a Level 1 and Level 2 CRLA Program Certification. Tutors participate in ongoing training in order to promote independent learning and believe in excellence through preparation and hard work.



## CAMPUS TUTORING SERVICES

**STUDENT SATISFACTION ON TUTOR CONTENT & QUALITIES**

**97.67% Content Knowledge**  
**99.40% Patience**  
**99.40% Encouragement**

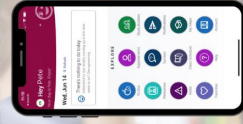
**99.85% of Students surveyed refer their peers to Campus Tutoring Services**

**\*Spring 2023 NMSU Students Surveyed**

## 5 Year Trend of Total Requests by Academic Year

	Spring	Summer	Fall	Total Requests
2018	659	83	966	1708
2019	897	167	1509	2573
2020	690	132	617	1439
2021	851	82	2004	2937
2022	1431	120	2336	<b>3883</b>

Scheduling of Tutoring Appointments through Navigate



**LAUNCHED SPRING OF 2023**

